

CONDITIONS OF ENTRY

North Harbour Hockey Association aims to make all visitors welcome and ensure they enjoy the wide variety of sports and activities that we host.

Standard Conditions of Entry

The following behaviour will prevent access through the gates, or will result in eviction from the Venue:

- Failing to provide evidence of Covid-19 Vaccination which is able to be verified using the NZ Covid Verifier App
- Being observably affected by alcohol or under the influence of drugs.
- Failing to comply with security or gate staff requests.
- Attempting to bring in prohibited items.
- Using obscene language, verbal or physical abuse or behaviour in a disorderly or offensive manner.
- Engaging in verbal or physical harassment or discrimination of any kind including, but not limited to, discrimination based on age, gender, race or ethnicity, sexual orientation, disability or religion.
- Carrying out unauthorised activities within the Venue.
- Throwing items in the air or onto the pitch.
- Standing on seats and other wilful damage to Venue property.
- Interfering with the progress of any game or activity taking place at the National Hockey Centre.

The following people will be refused entry:

People who have been previously issued with a trespass notice that still applies (this is an offence under the Trespass Act 1980).

People who are unable to provide evidence of up to date Covid-19 vaccination status or are unable to scan into the venue using the NZ Covid Verifier App.

People who are not authorised to be in the Venue, for example have no valid entry ticket or accreditation pass.

People who exhibit symptoms of an infectious disease.

People who refuse to comply any condition of entry

Commercially Prepared Food and Drink

Guests and Members can bring the following items to the Venue:

Empty water bottles may be filled in the Venue from water outlets located in the Dug Outs and around the venue.

The one litre size restriction applies.

Small amounts of non-commercial food for personal consumption, for example sandwiches, fruit, slices etc.

Special foods for medical and dietary requirements, and baby food and liquids.

Food and beverage outlets are easily accessible at the Venue.

Restricted or Prohibited Items

Guests and Member may not bring into the Venue:

Alcohol.

Beverages (refer to previous section for water arrangements).

Glass bottles, cans, thermos flasks.

Hot food and commercially produced takeaway food such as McDonalds, KFC, Subway, pizza etc.

Chilly bins, eskys, picnic baskets or large bags over 42cm x 30cm x 30cm in size.

Illicit drugs.

Gang patches and gang paraphernalia.

Sound amplifiers including loudhailers.

Music making devices including musical instruments (unless under prior agreement with the NHHA under agreed conditions).

Flares, fireworks.

Laser pointers, whistles, horns, bells, vuvuzelas or similar items.

Drones and other flying devices.

Knives of any size or other weapons.

Skateboards, roller blades, scooters, bicycles or similar items.

Signs or banners that are obscene, abusive or may cause offence to another person.

Flag poles of more than one metre in length.

Any other item that Venue management determine may cause injury, public nuisance, inconvenience or offence to any other person

Cameras and Recording Equipment

NHHA reserves the right to photograph and record any activity taking place in the venue for its own use for any purposes.

Photographic devices for any purpose other than private non-commercial purposes are not permitted.

Venue Staff will, at their sole discretion, determine whether or not an item is intended for personal or commercial use.

Video and/or audio recorders, camera tripods, monopods, selfie sticks, and commercial digital video equipment are prohibited.

Camera mount lenses above 100mm in size are not permitted.

Playing Surface

Please use the gates to enter and exit the Playing Surfaces. Do not jump the fences.

Smoking

The Venue is a Smokefree venue, and no smoking or vaping is permitted.

Dress Code

All patrons entering the Venue must be appropriately dressed. For your own enjoyment, please comply with the following:

Clothing must conform to reasonable standards of decency.

Bare feet are not permitted.

No clothing or accessories displaying offensive messages.

No gang patches.

High visibility-type vests, jackets or clothing, may be restricted for specific events as they may be confused with Venue emergency staff.

Costumes should take up no more space than your seat or impact the view of others.

Accessories that look like, or could be used as, weapons are not permitted.

Guide or Service Dogs

Guide and Service dogs are welcome. To help prepare for your visit, please note the following:

In order to accommodate you and your guide or service dog at an event, please contact the Venue at least one working day prior to your visit via email or by phoning 09 972 0613

You may be asked to check-in with security via the main entry gate(s)

The dog must wear an ID tag with the owner's name, address and telephone number and be restrained by a lead at all times.

Please prepare the dog for the visit by exercising and limiting its fluid intake for several hours before your visit.

There are no outdoor areas or suitable toileting facilities for animals on the Venue premises.

The term guide or service dog means having successfully completed (or currently undergoing) training in both disability-related tasks and public access as set out by a recognised organisation. It does not include emotional support dogs, therapy dogs, comfort dogs and psychiatric service dogs (or dogs of similar description)

Dogs In The Venue

Dogs are permitted in the venue only under the following conditions

- Must always remain on a leash when on the premises under the control of their owner.
- Are not permitted in Dug-Outs
- Are not permitted in the clubhouse (except service dogs)
- Are not permitted on any playing surface of Astro-turf area in the village green
- Owners are expected to ensure they clean up after their dogs
- Dogs deemed "dangerous breeds" as defined by Auckland Council are not permitted onsite.
- Dogs & their owners may be asked to leave at any time by Venue Staff.

Patron and Bag Searches

All patrons and their possessions may be subject to searches before entering the Venue for specific events.

Searches may also be carried out during an event and when leaving the Venue.

Searches may include metal detection wand and pat downs.

Patrons who refuse to participate in searches may be denied entry or asked to leave the venue.

All vehicles entering and leaving the Stadium may be searched.

Prohibited items will be confiscated.

General

Patrons must not sit or stand in aisles or block entry doors or emergency exits.

Some sporting and other activities can be dangerous. Patrons viewing such activities do so at their own risk.

Audio playing devices may be used only with earphones.

Umbrellas are permitted however for the comfort and safety of others they may not be raised in the Venue, including the seating sections.

Patrons bring personal items into the Venue at their own risk. The Venue holds no responsibility for any damages to, loss or theft of personal property.

Advertising promotions, product giveaways or commercial activities are not permitted on the Venue property (this includes the Walkways leading to the Venue), unless expressly authorised by the Venue Trust in writing. Any unauthorised product giveaways will be confiscated, and personnel evicted.

No alcohol is to be removed from the Venue.

Children under the age of 14 must be supervised by an accompanying adult when not engaged in an activity on a turf.

Entry and right to remain in the Venue is at the sole discretion of NHHA Management.

North Harbour Hockey Association (NHHA) reserves the right to update, modify or change these Conditions of Entry from time to time.

Amendments will be posted and available on the Venue website. The Event Conditions, Ticket Conditions or any Special Conditions applied by Venue hirers, the ticketing agent, or sporting code governing bodies, will be made at the discretion of the said party. NHHA will endeavor to publicise such changes on its own website.